

From: Richard G. Ray
Sent: Monday, November 13, 2017 12:00 PM
To: HR Benefits <hrbenf@uark.edu>
Subject: Open Enrollment 2nd email reminder



Human Resources

Open Enrollment Reminder – You only have until 11/30/2017 to enroll or make changes. No enrollments or changes accepted after 11/30/2017. There are 18 Open Enrollment days remaining

Want to know more information about the changes to your UA health insurance? Join for one of the group presentations where you will have the opportunity to hear about the changes and ask questions. You can attend in person or you participate on-line. We anticipate these sessions lasting about one hour, depending on questions. There is no need to attend both sessions – the same information will be presented each time. These schedule for these sessions is:

November 15, 2017, 3:00 p.m.- 4:00 p.m.

Arkansas Union 508

Or you can join the GoTo meeting from your computer, tablet or smartphone.

<https://global.gotomeeting.com/join/582213653>

You can also dial in using your phone.

United States: +1 (646) 749-3131

Access Code: 582-213-653

Joining from a video-conferencing room or system?

Dial: 67.217.95.2##582213653

Cisco devices: [582213653@67.217.95.2](https://global.gotomeeting.com/join/582213653)

November 28, 2017, 9:00 a.m.- 10:00 a.m.

Arkansas Union 512

Or you can join the GoTo meeting from your computer, tablet or smartphone.

<https://global.gotomeeting.com/join/413690757>

You can also dial in using your phone.

United States: +1 (646) 749-3131

Access Code: 413-690-757

Joining from a video-conferencing room or system?

Dial: 67.217.95.2##413690757

Cisco devices: [413690757@67.217.95.2](https://global.gotomeeting.com/join/413690757)

See the Open Enrollment page of HR's website, <https://hr.uark.edu/benefits/open-enrollment.php>, for more information, for plan summaries and premiums, for webBASIS enrollment instructions and for copies of the enrollment forms if you do not enroll online using webBASIS.

See below the signature line of this email for a list of Frequently Asked Questions. Questions are dated with the date of the original email sent, with new questions listed at the top.

You can confirm your current coverage or confirm that your Open Enrollment changes have gone through on webBASIS:

- Go to webBASIS at <http://webBASIS.uark.edu> and login using your UARK ID and password.
- Click on 'My Benefits' and then 'Current Benefits Enrollment.'
- From here you can check out your current enrollment.
- If you have made an Open Enrollment change effective 1/1/2018 you should see at the top of the screen "You have a future benefits change effective 1/1/2018 – [View this future change.](#)" Click on [View this future change](#) to confirm the Open Enrollment changes you have made.

Contact HR at 479-575-5351 or hrbenf@uark.edu for questions.



Richard Ray
Benefits Director
University of Arkansas
(479) 575-3717
(479) 575-3269 (fax)

FREQUENTLY ASKED QUESTIONS

11/13/2017 My spouse and I both work for UAF in benefits-eligible positions but my spouse covered on my health insurance plan. Can my spouse go to the Health Center and get the SmartCare discount.?

Yes. As long as your spouse is a benefits-eligible employee, he/she can go to the health center and qualify for the SmartCare discount, even if he/she is covered on your plan.

11/6/2017 Do I have to enroll in the Health Savings Plan to participate in the Health Savings Account?

Yes, enrollment in the Health Savings Plan is required for you to enroll in the Health Savings Account. If you are enrolled in the Classic Plan, the Premier Plan or not enrolled in UA health coverage you will be eligible for a healthcare Flexible Spending Account.

11/6/2017 I'm on UA health insurance now, do I need to enroll again?

No. If you are on the Classic Plan, your enrollment will continue into 2018. If you are on the Point of Service Plan, which is ending 12/31/2017, you will be transferred to the Classic Plan with no action on your part. You only have to complete the enrollment process if you want to change to either the Health Savings Plan or the Premier Plan or if you want to cancel coverage.

11/6/2017 Do I have to enroll in Flexible Spending each year?

Yes. Annual Enrollment in Flexible Spending Accounts (Healthcare Reimbursement and Dependent Care Reimbursement) is required.

11/6/2017 Can I participate in the Dependent Care Flexible Spending Account if I participate in the Health Savings Plan?

Yes. You can still participate in the Dependent Care Flexible Spending Account if you are participating in the Health Savings Account.

11/6/2017 Are the UMR fee schedules and provider networks the same for all three plans?

Yes.

11/6/2017 If I enroll in the Health Savings Plan and the Health Savings Account in 2018 and then switch back to Classic in 2019, will I lose my remaining HSA account?

No. You will not be able to make any new contributions to the HSA but you will keep your balance and can continue to use that to cover your unreimbursed health, dental and vision care expenses.

11/6/2017 How can I get the wellness discount?

Employees who participate in the UA health plan are invited to participate in the wellness plan. Employees who take the online Health Assessment and participate in a Health Screening between 7/1 and 9/30 can get a wellness discount or credit on their health plan for the next calendar year. New employees are given the wellness discount for the rest of the calendar year in which they are hired. Additionally, new employees whose benefits start 8/1 through 12/1 will receive the wellness discount for the remainder of the year in which they are hired and for the next calendar year.

11/6/2017 Will I the UA continue to contribute to the Health Savings Account after 2018?

This is unknown at this time.